

Pharmacy Board, Arizona

Description

The Board is responsible for establishing and enforcing quality standards necessary for the licensure of pharmacists and the issuing of permits to drug manufacturers, wholesalers, repackagers, pharmacies, and non-pharmacy retail outlets. The Board enforces and observes voluntary compliance with the established standards, both state and federal, through education of its licensees and the public on the proper distribution and use of approved medications.

IT Vision

It is no secret that service based organizations faced with ever increasing demands require increased information technology to maintain acceptable service levels. It is our intention to increase our current applications and equipment in order to better service our customers.

IT Mission

Through the use of information technology continue to protect the public health, safety and welfare relevant to the dispensing, sale, storage, manufacture, repackaging and distribution of controlled substances, prescription and non-prescription medications, poisons and related hazardous substances.

Goal 1

Provide agency with appropriate information technology to meet the business goals.

Objective 1

Install new software to provide readily retrievable information on all our licensees and permittees for renewal purposes, mailing labels; track investigations and inspections in order to do follow up (where necessary); complete statistical information for

Current Situation

Data base currently in use is old and the company is going out of business within the next 2 years.

Performance Measures

- 1 After the award of the statewide licensing software product, evaluate possible implementation in this agency by the end of FY 2002.

Status On Hold

	Target 03	Actual 03	FY 04	FY 05	FY 06
Category: Input	0	0	0	0	0

Objective 2

Ensure phone system is stable and will meet the needs of this agency.

Current Situation

Phone system is old and is no longer supported by the vendor.

Performance Measures

- 1 Evaluate options and develop solution to our phone system problem by end of FY 2002.

Status In Process

	Target 03	Actual 03	FY 04	FY 05	FY 06
Category: Input	1	1	0	0	0

Objective 3

Ensure each of our new personnel obtains necessary PC, Software, Printers, and Fax machines to do their jobs.

Current Situation

Performance Measures

- 1 By the end of FY2002, all new employees will have received the above equipment.

Status In Process

	Target 03	Actual 03	FY 04	FY 05	FY 06
Category: Input	0	0	0	0	0